CYNGOR CYMUNED YSTALYFERA COMMUNITY COUNCIL

USE OF SOCIAL MEDIA POLICY (2019)

Ystalyfera Community Council Social Media pages intend to:

Provide information and updates regarding activities and opportunities within the area and promote thoughts and comments from residents.

In order to ensure that all discussions on the Ystalyfera Community Council pages are productive, respectful and consistent with the Council's mission and goals, we ask you to follow these guidelines:

- be considerate and respectful of others – vulgarity, threats or abusive language will not be tolerated
- differing opinions and discussion of diverse ideas are encouraged, but personal attacks on anyone, including Ystalyfera Community Council members or staff, will not be tolerated
- share freely and be generous, but be aware of copyright laws; be accurate and give credit where credit is due
- stay on topic
- refrain from using social media pages for commercial purposes or to market products.

The sites are not monitored continuously, and we will not always be able to reply individually to all messages or comments received. However, we will endeavour to ensure that any emerging themes or helpful suggestions are passed to the relevant people.

Sending a message/post via social media will not be considered as contacting the Council for official purposes, and we will not be obliged to monitor or respond to requests for information through this channel. Instead, please see our contact details on the website – www.ystalyferacommunitycouncil.org . Please do not include personal/private information in your social media posts/messages to us.

We retain the right to remove comments or content that includes:

- obscene, or racist content
- personal attacks, insults, or threatening language
- potentially libellous statements
- plagiarised materials; any materials in violation of any laws, including copyright
- private or personal information published without consent
- information or links unrelated to the contents of the forum
- commercial promotions or spam

Non-compliance will not be tolerated and can result in a ban

Ystalyfera Community Council is not responsible for the accuracy of content posted by any subscriber in any forum; opinions expressed in comments on the forum do not necessarily represent those of Ystalyfera Community Council.

Ystalyfera Community Council is not responsible, liable for and does not endorse the privacy practices of any social media or any linked websites. Your use of social media and any linked websites is at your own risk.

Ystalyfera Community Council assumes no responsibility or liability for any injury, loss or damage incurred as a result of any use, or reliance upon the information and material contained within, or downloaded from these websites.

Social media sites may occasionally be unavailable and we accept no responsibility for this lack of service.

The presence of any advertisement on social media pages is not an endorsement of the authenticity or quality of the goods, services or website and Ystalyfera Community Council will not be held responsible for any claims arising in that respect.

Comments should not advertise commercial products or services unless prior approval has been sought.

Ystalyfera Community Council will not engage in issues or comments of any political nature. All forum topics and comments made by users and Ystalyfera Community Council should be non-party political.

Any comments made by the administrator of the social media site are those of the Ystalyfera Community Council and not individual/personal views.

Any comments made by individual users of the social media site are those of the individual's and not the views of the Ystalyfera Community Council.

This Social Media policy may be revised at any time by Ystalyfera Community Council.

By choosing to comment and/or use any Ystalyfera Community Council social media site, users are deemed to agree to this policy.